
Enhancing Security of your Zoom Classes, Part 2

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To: All Faculty <all_faculty@dawsoncollege.qc.ca>

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Dear colleagues,

We sent instructions to students earlier this morning on the new Zoom-SSO authentication (see attached). The helpdesk is working today to support those who might run into technical difficulties, and we will offer them live chat support all week.

On your part, **you do not have to change anything on meetings** already scheduled, upcoming, through Lea or Moodle. If you have been using registration or passwords you may continue to do so. If you schedule your own, please **do not send the meeting URL too much ahead of time**, so that students have less opportunity to share it.

The new security settings will help you manage the class by **automatically admitting all SSO-authenticated students**. This should be all your class, i.e. **ideally no-one in the waiting room should need to be admitted anymore**. However there may be some real students in there if they didn't succeed with SSO authentication. We are advising those students who couldn't resolve the issue before their class, to contact you to let them know to expect them as "Guests".

This is how below it will look to you as the host. If you admit them, these participants will still be identified as "Guests", so they will also be easier to spot in your participants list should an intruder be allowed by mistake. Note also these "Guests" cannot be anonymous anymore, as they could last week. They have a registered Zoom account which can be tracked and terminated.



For your information we are also changing the default setting of the Chat, such that students can no longer chat one-on-one or to the whole classroom.

If any of the above is unclear, or if you'd just like someone to review the steps with you, please feel free to contact helpdesk@dawsoncollege.qc.ca. The new **Live Support Chat**, available on [MyDawson : Computer Helpdesk](#) is also available for teachers through the week 8AM to 8PM should you have urgent Zoom-related issues.

Thank you for your cooperation,