

# NEW SECURITY MEASURES FOR ZOOM - PART 2

April 4, 8:00 p.m. COVID-19 update

To: All students

From: Information Systems and Technologies

Starting Monday April 6th, you will be required to authenticate to access your Zoom classes using “SSO”, i.e. your Dawson Office 365 email address and password. If you are unsure about your Office 365 email address and password, please refer to the previous document sent out on April 3 and entitled “New Security Measures for Zoom - Part 1”. Please follow the steps below as soon as possible in order to make sure you will be ready for your online classes.

## 1. Have the Zoom application installed

Install the appropriate Zoom application, if you haven't already done so.

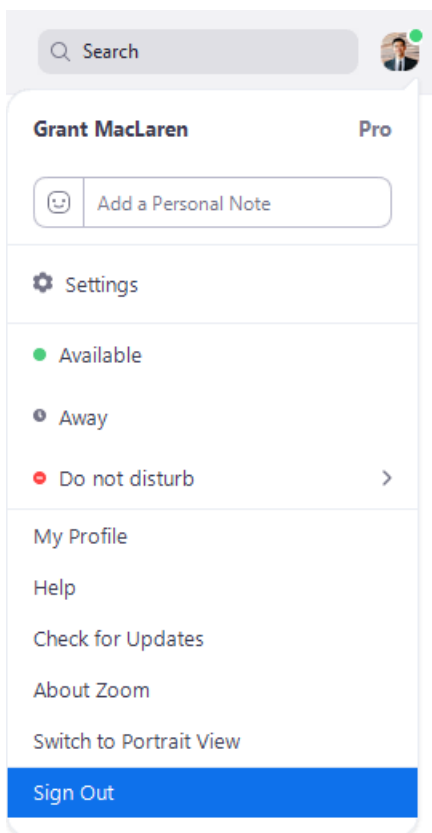
- Zoom desktop client on Windows or Mac OS
- Zoom mobile app on iOS or Android (available on [Apple App Store](#) and [Google Play](#))

## 2. Sign out of a previous Zoom account

If you have used Zoom previously with another account, [please sign out](#) (the application remembers your last account used).

### On a Computer: Windows or Mac

- a. Open the Zoom client
- b. Click your profile picture in the top-right corner
- c. Click **Sign Out**

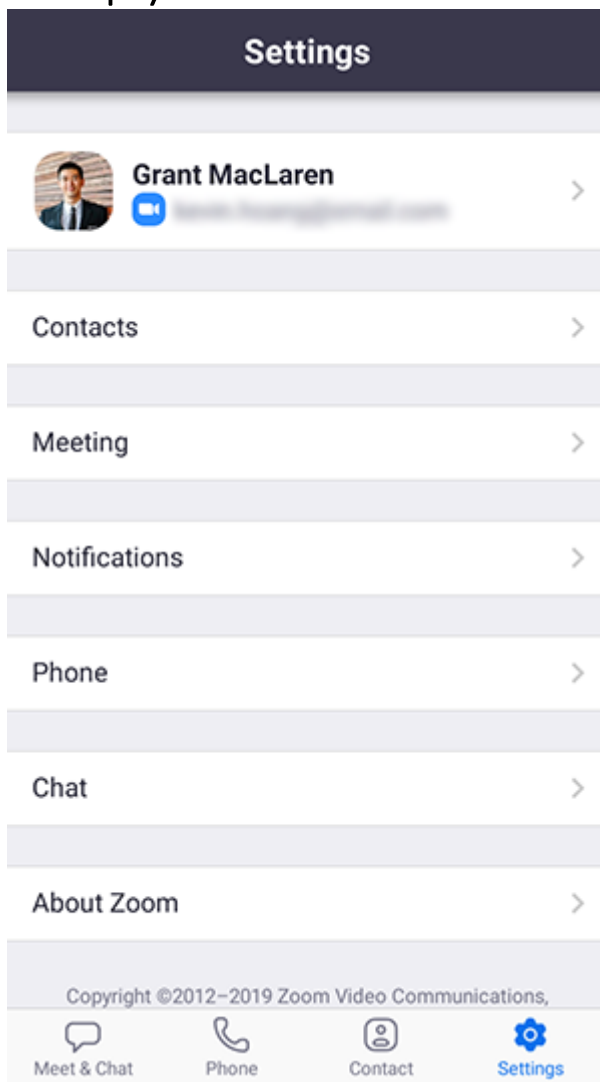


## On a Phone: Android or iPhone

- a. Open the Zoom client
- b. Tap Settings



- c. Tap your name



d. Tap **Sign Out**, then tap **Yes** to confirm

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Profile Photo  >

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Screen Name Grant MacLaren >

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Sign-In Password >

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Personal Note Not set yet >

You can specify some text that displays to anyone who can see your profile. Use this text to provide more detailed information about your status.

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Personal Meeting ID (PMI) 586-981-6226 >

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Personal Link Name >

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Default Call-In Country Not Set >

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Use Fingerprint ID

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**Sign Out**

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### 3. Sign in with SSO

#### On a Computer: Zoom Desktop Client for Windows or Mac

##### a. Click Sign In with SSO


The image shows two screenshots from the Zoom Desktop Client interface. The first screenshot is the 'Sign In' screen. It features a title 'Sign In' and a 'Zoom Cloud Meetings' header. There are two input fields: 'Enter your email' and 'Enter your password'. A 'Forgot?' link is next to the password field. A 'Sign In' button is at the bottom right. To the right of the password field is an 'or' separator. To the right of the 'or' are three buttons: 'Sign In with SSO', 'Sign In with Google', and 'Sign In with Facebook'. A 'Keep me signed in' checkbox is checked. At the bottom left is a '< Back' link and at the bottom right is a 'Sign Up Free' link. The second screenshot is the 'Sign In with SSO' screen. It features a title 'Sign In with SSO' and a 'Zoom Cloud Meetings' header. There is a 'Company Domain' input field with the text 'dawsoncollege' and '.zoom.us'. Below the input field is a link 'I do not know the company domain' and a blue 'Continue' button. At the bottom left is a '< Back' link.

- b. You will be prompted to enter to enter the College's domain – **dawsoncollege** – and redirected to the College's signin page, where you should enter your email address and network password.

**DAWSON**  
COLLEGE

← [REDACTED]@dawsoncollege.qc.ca

Enter password

.....| 

[Forgot my password](#)

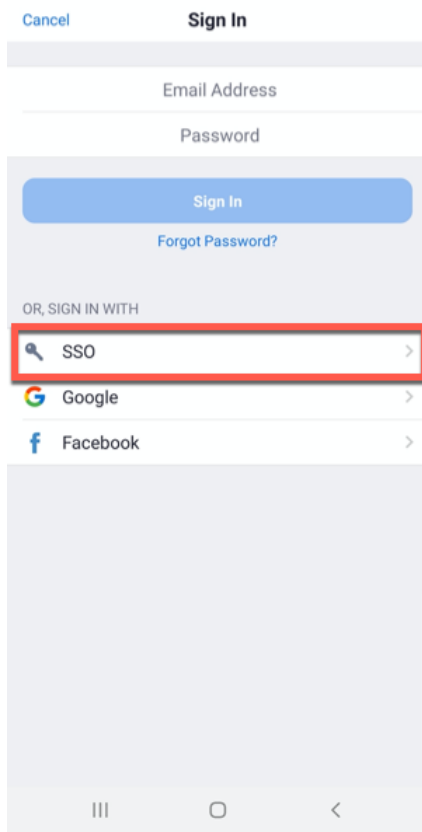
[Sign in](#)

For more information and support, please go see the Computer Support Helpdesk in room 2H.12.

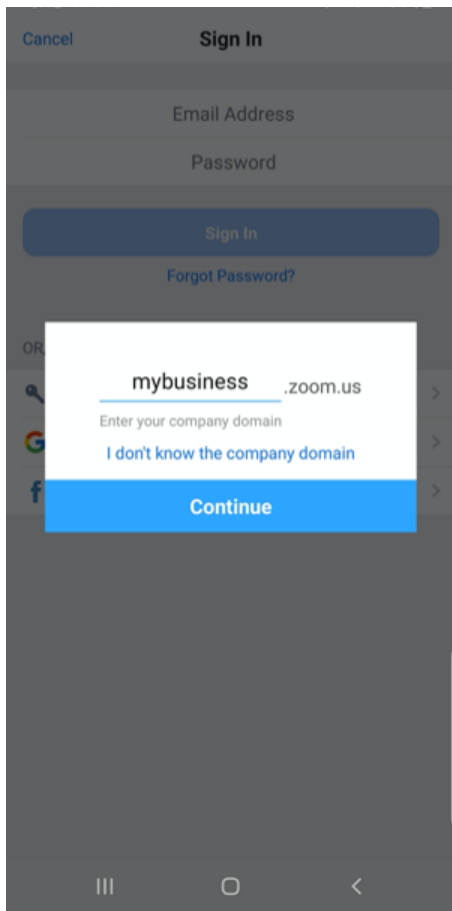
[Terms of use](#) [Privacy & cookies](#) ...

# On a Phone: Zoom Mobile App for Android or iPhone

## a. Tap SSO



## b. Enter dawsoncollege



c. Tap Continue.

You will be redirected to the college's sign in page.

After signing in, you will be redirected back to the Zoom Mobile App.

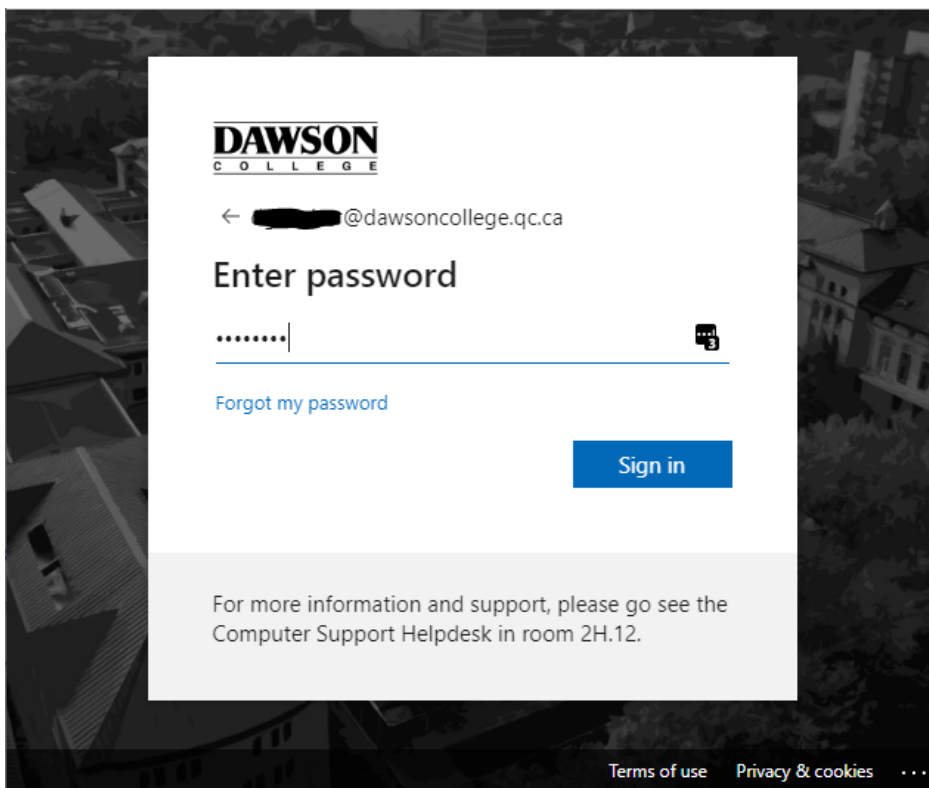
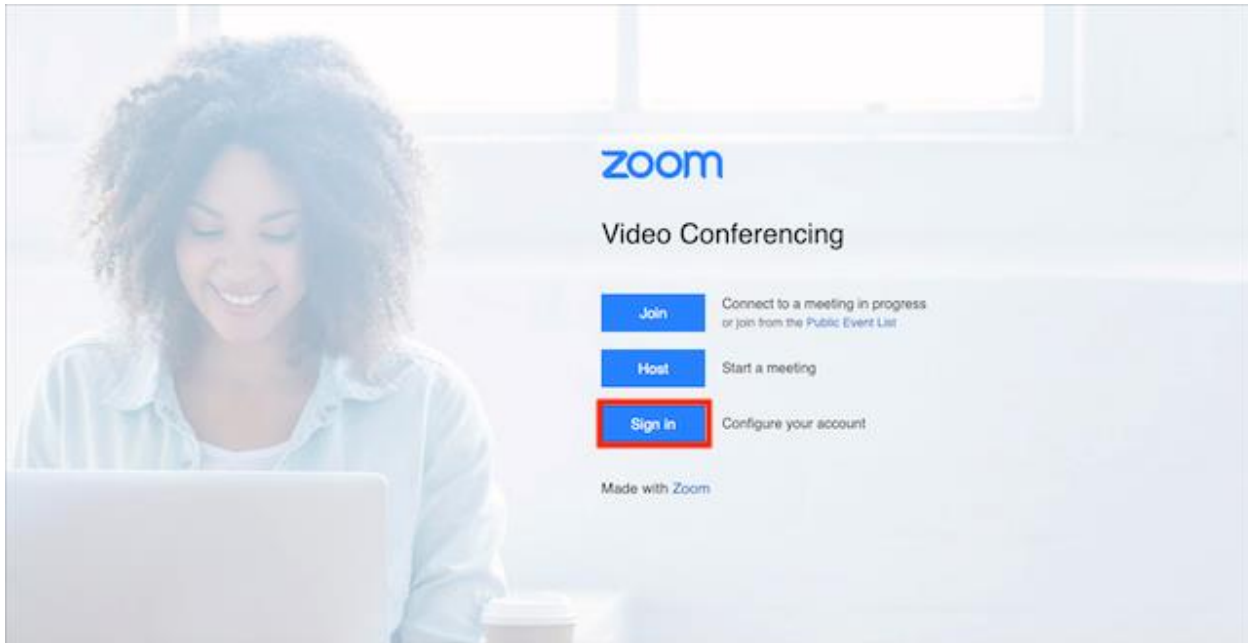
### On a Computer through a Web Browser

If the SSO sign-in didn't work from the desktop or mobile app, try signing in from your browser.

a. Navigate to <https://dawsoncollege.zoom.us>



b. Click **Sign In**. You will be redirected to the college's sign in page. After signing in, you will be redirected back to the Zoom web portal.



## 4. Troubleshooting

If you encounter difficulties with these steps, email [helpdesk@dawsoncollege.qc.ca](mailto:helpdesk@dawsoncollege.qc.ca), from your Office 365 email address, and someone will assist you.

There will be live chat support available this week for Zoom connectivity issues, from 8AM to 8PM Monday to Friday. To access, go to the Omnivox MyDawson Portal > Computer Helpdesk > Live Zoom Classroom Support Chat.

If all else fails, send a MIO to your teacher to advise them you could not authenticate with SSO.